



Dear **Orlando Lacrosse Winter Open** guests,

Thank you for choosing Vacasa's properties in **Bahama Bay Resort**, we look forward to welcoming you!

The selling rates are dynamic and change based on occupancy. The rates will be the published rates at the time of booking with a 2-night minimum length of stay required. Vacasa is not holding any rooms. There is no guaranteed room availability, so please book as early as possible as the properties may sell out and the published full price rates may potentially increase at any time based on availability. Availability can be found at [Bahama Bay Resort](#)

RESERVATIONS:

Please call **1-888-346-1799** to reach our reservations team and identify yourselves as guests of the **Orlando Lacrosse Winter Open / FLDAGRP111** when calling to ensure you receive the discounted rates. For questions, please email Group.Reservations@vacasa.com

Reservations booked through a third party i.e. Bookit.com, Expedia, AirBnB etc. will not be recognized as part of the group.

Vacasa cannot guarantee specific unit requests; however, we will make every reasonable effort to accommodate requests. Please note that our check-in time is 4:00 pm and check out is 10:00 am. Room Rental, taxes, fees and incidentals will be the responsibility of individual guests.

PAYMENT POLICY:

- 50% due at the time of booking
- 50% due 30 days prior to arrival

CANCELLATION POLICY:

- Cancellations outside of 30 days forfeit the booking fee plus applicable tax.
- Within 30 days 100% non-refundable.

Please refer to vacasa.com/rental-terms and [cancellation policy](#) for all rental policies including cancellation terms and trip protection.

(Optional) Trip Protection - Travel insurance can help protect you against the unexpected. The insurance we offer includes coverage for trip cancellation or interruption due to listed covered reasons, and additional benefits (such as for losses caused by travel delays or medical emergencies during your trip). Please ask your representative to let you know what that amount will be.

Things to know:

- Set up an account on vacasa.com and download the [Vacasa APP](#). This will allow you to review and manage all stay details.
- All reservations booked with the same email address will populate to the same online account or via the APP.
- Manage credit card payments in the APP or online account
- Each reservation will be required to sign an electronic rental agreement. This agreement will be emailed to each guest reservation.
- Check-in instructions will be emailed on the day of arrival as long as the Rental Agreement has been signed and your reservation has been paid in full.
- We accept Discover, Visa, MasterCard, and American Express

THANK YOU!