



Dear Orlando Lacrosse Tournament Teams!

Thank you for choosing Bahama Bay Resort & Spa and Caribe Cove Resort to book your accommodations during the 2020 Orlando Lacrosse Tournament. For those of you who have stayed with us in the past when we were Wyndham Vacation Rentals, we are excited to welcome you back. For those of you who haven't stayed with us before we look forward to hosting you. Your unique Group ID is: **FLORLGRP004**

How to Book with us:

Option 1: Book by email: group.reservations@vacasa.com

- Please provide the following information in your email:
 - Your Group Id number: **FLORLGRP004**
 - Your contact information
 - Arrival date and Departure date
 - 2 or 3 Bedroom choice
 - Preferred location: Bahama Bay or Caribe Cove

Option 2: Book by phone: (850)466-8882

- Give your Group Id to the agent: **FLORLGRP004**

Rates:

- Rates are dynamic and changed based on occupancy, rates can be found online at Vacasa.com.
- The rates will be based on published rates at time of booking.
- ****For the best rates book as soon as possible****

Deposit & Cancellation Policy:

- A deposit of 50% of total reservation is due at time of booking. Remaining 50% balance is due 30 days prior to arrival.
- Cancellations received 30 days or more prior to arrival will receive a refund minus the booking fee plus applicable taxes. Cancellations 30 days or less prior to Arrival are 100% non-refundable.

If the tournament is cancelled due to COVID and a governmental travel ban is in place during the dates of the tournament, Vacasa will honor a future stay credit instead of imposing a cancellation penalty.

We look forward to creating memories for your Teams!!

Sincerely,

Laura Quaranta
Group Sales Manager
Vacasa

Sandra Ramirez
Group Sales Coordinator
Vacasa